

## To Use TransPorte

Please call TransPorte at **(219) 362-6565** to schedule your ride – tell us where you want to be picked up and where you would like to go, and the time you would like to be picked up.

TransPorte will take you anywhere you want to go within the City of La Porte and ¼ mile fringe!

Please remember TransPorte is a “shared Ride” origin to destination service. We will make every effort to serve you at the pick-up and drop-off times requested, but due to scheduling constraints this will not always be possible.

## TYPES OF SERVICE AVAILABLE

**TransPorte provides three types of trips:**

**1. Subscription trips** – A pre-scheduled trip for a future date that has no end date. For example, Jane Doe needs to go to the grocery store every Saturday at 10:00 AM.

**2. Scheduled trips** – A pre-scheduled trip that is arranged **24 hours before** the actual trip is made. For example, John Doe schedules a trip today to go to the doctor tomorrow at 1:00 PM. This means you will need to call the Dispatcher to schedule destination trip 24 hours in advance between the hours of 6:00 AM and 8:30 PM the day before you plan to ride.

**3. Demand-response trips** – A trip requested for the day you call, either right away or at a later time. These trips are handled as drivers become available, after the type 1 and 2 trips are honored.

**Please note:** *If you fail to appear for a scheduled trip, you will be charged the fare which was due for the missed trip, as well as the fare for the trip you are making the next time you request TransPorte service. “Exceptions will be made for circumstances that were beyond your control causing the missed trip” at the Dispatchers’ or the Director’s discretion.*

## FARE SCHEDULE

### ONE WAY TRIPS

\$3.25 – General Public

\$2.50 – Senior/Disabled

\$1.25 -- Ages 6 to 11 when riding with full fare adult. Children under 6 years ride **free** when riding with a full fare adult.

Passes are available at the TransPorte office and from TransPorte drivers. By mail, from TransPorte: 102 “L” Street, La Porte, IN 46350

### 10 Ride passes

\$30.00 – General

\$22.50 -- Senior/Disabled

## TIPS FOR OUR RIDERS

1. Your TransPorte vehicle will arrive at the curb of your requested pick-up point. Please be there for the vehicle. The vehicle cannot wait if you are not there when it arrives.
2. Have your pass or cash ready when the vehicle stops. Please have the correct change.
3. Stay seated when the vehicle is moving. Wait for the vehicle to come to a complete stop before standing.
4. When exiting, please check to be sure you have all of your personal belongings and packages.
5. Use passes whenever possible as they are more economical!

## MISSION STATEMENT

It is the mission of TransPorte, through the efforts of dedicated and well trained employees to provide all citizens and visitors with safe, reliable and efficient transportation, which continues to grow and meet their needs.

TransPorte services are provided on a non-discriminatory basis. If you believe you have been discriminated against on the basis of race, gender, age, sexual orientation, disability or national origin, you may file a complaint with TransPorte, the Director of Human Resources for the City of La Porte or directly with the U.S. Federal Transit Administration: Director, Office of Civil Rights Federal Transit Administration.

Director: Office of Civil Rights  
Federal Transit Administration  
400 Seventh Street, SW, Room 7412  
Washington, DC 20590

**“Our City’s Wheels” Since  
1973**

**TransPorte**

**A shared Ride, Origin to Destination, Public  
Transportation System Using Climate-  
Controlled, Handicapped Accessible Vehicles  
for Safety and Comfort.**

*TransPorte is convenient and easy to use!*

**Discounts for Seniors and Disabled  
Patrons:**

If you are 60+ years of age and can show proof  
of age then you may qualify for a discount  
fare.

TransPorte is accessible to persons with  
disabilities.

If you have a disability then you may qualify  
for a discount fare.

For more information: Please call Dispatch at  
**(219) 362-6565.**



**Hours of Operation**

**6:00 AM to 7:00 PM  
Monday thru Friday**

**9:00 AM to 2:00 PM  
Saturday**

**Closed all major holidays**

**Call for a Ride: (219) 362-6565  
(219) 362-OKOK**

This brochure is available in alternate  
formats by contacting TransPorte at the  
number above, or by email at  
[bwest@cityoflaportein.gov](mailto:bwest@cityoflaportein.gov)



*Revised August 1, 2020*